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How to Change Your Default Program

Overview

If you see an error message that looks something like "Adobe Acrobat Reader DC could not open 'URRLLink .ascm' because it is either not a supported file type or because the file has been damaged", it is likely you need to change your default program.

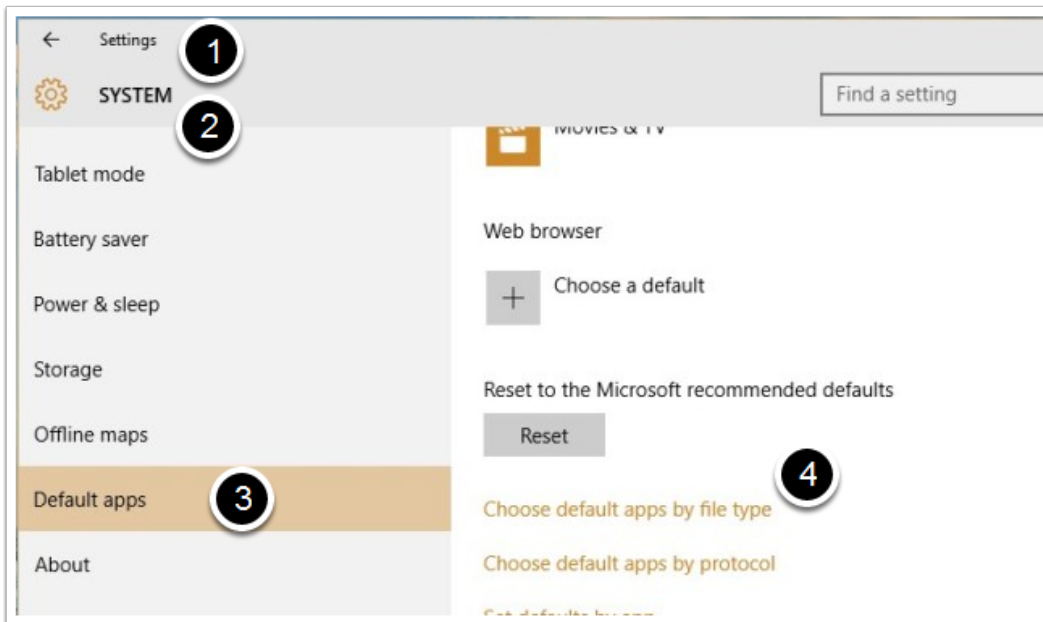
This document explains how to change the default program using **Windows 10, Windows 7 or Mac**. In these examples, the default program used is [Adobe Digital Editions](#), but these steps will also work for [Bluefire Reader](#) or other software.

Associating a File Type in Windows 10



How to Change Your Default Program

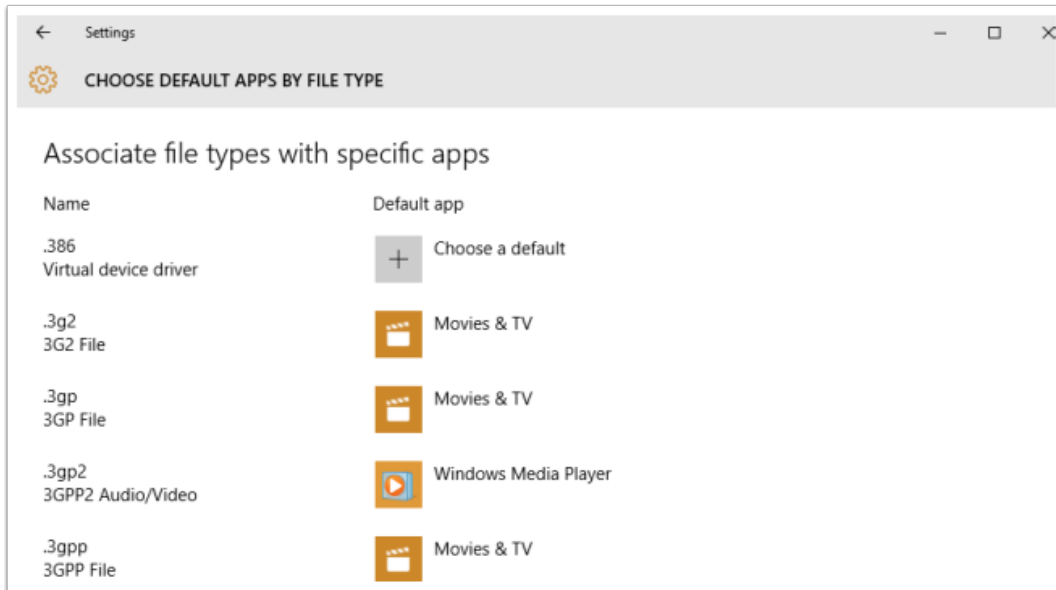
Access Default Apps



1. Go to the **Settings** app.
2. Click the **System** group of settings.
3. Click the **Default apps** tab.
4. Click **Choose default apps by file type**.

How to Change Your Default Program

Associate a File Type



All file types currently present on your system will be listed on the following screen. The type of file is listed in the left-hand column, and the program associated with it is listed in the right-hand column. These file types should be listed alphabetically in the left-hand column; scroll down to the **.acsm** file type.

How to Change Your Default Program

Change Default Program in Windows 10

Click the default app currently associated with the .acsm file type, choose **Change program** and select Adobe Digital Editions (ADE) from the list.

(If ADE does not appear, select “More apps,” scroll to the bottom of the pop-up window, and select “Look for another app on this PC.” Then select **Adobe Digital Editions**.)

Locations:

64-bit systems: C:\Program Files (x86)\Adobe\Adobe Digital Editions

32-bit systems: C:\Program Files\Adobe\Adobe Digital Editions

Note: You can find your system type by searching for System on your computer. Select the option under **Control Panel**.

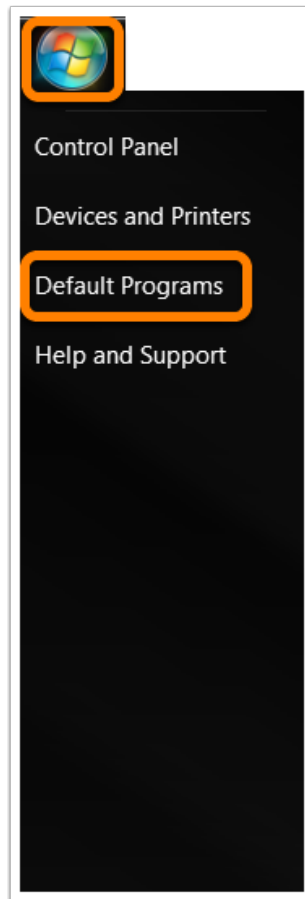
Click the **OK** button to save the changes.

Associating a File Type in Windows Vista or Windows 7



How to Change Your Default Program

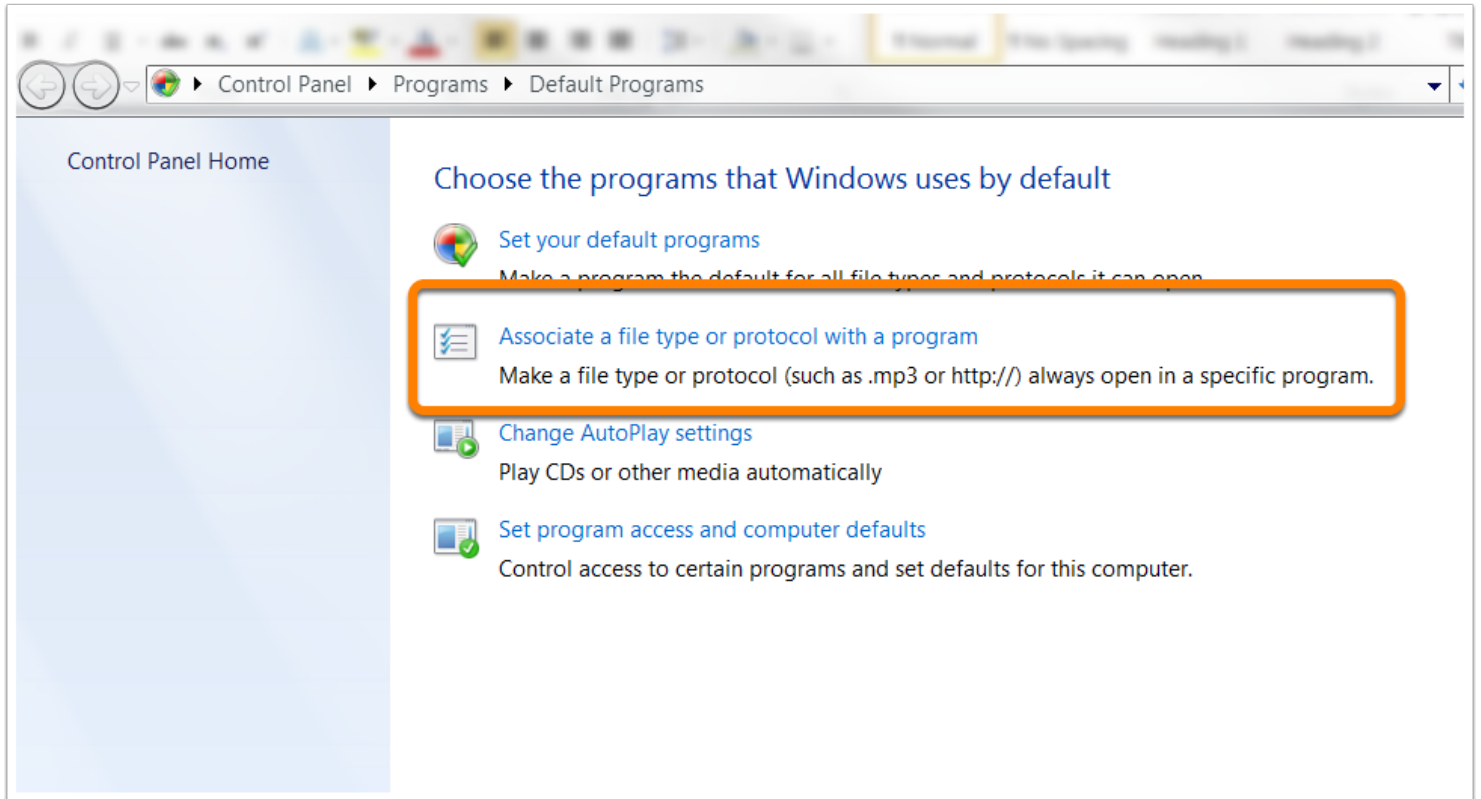
Access Default Programs



Open Default Programs by clicking the **Start button** and then clicking **Default Programs**.

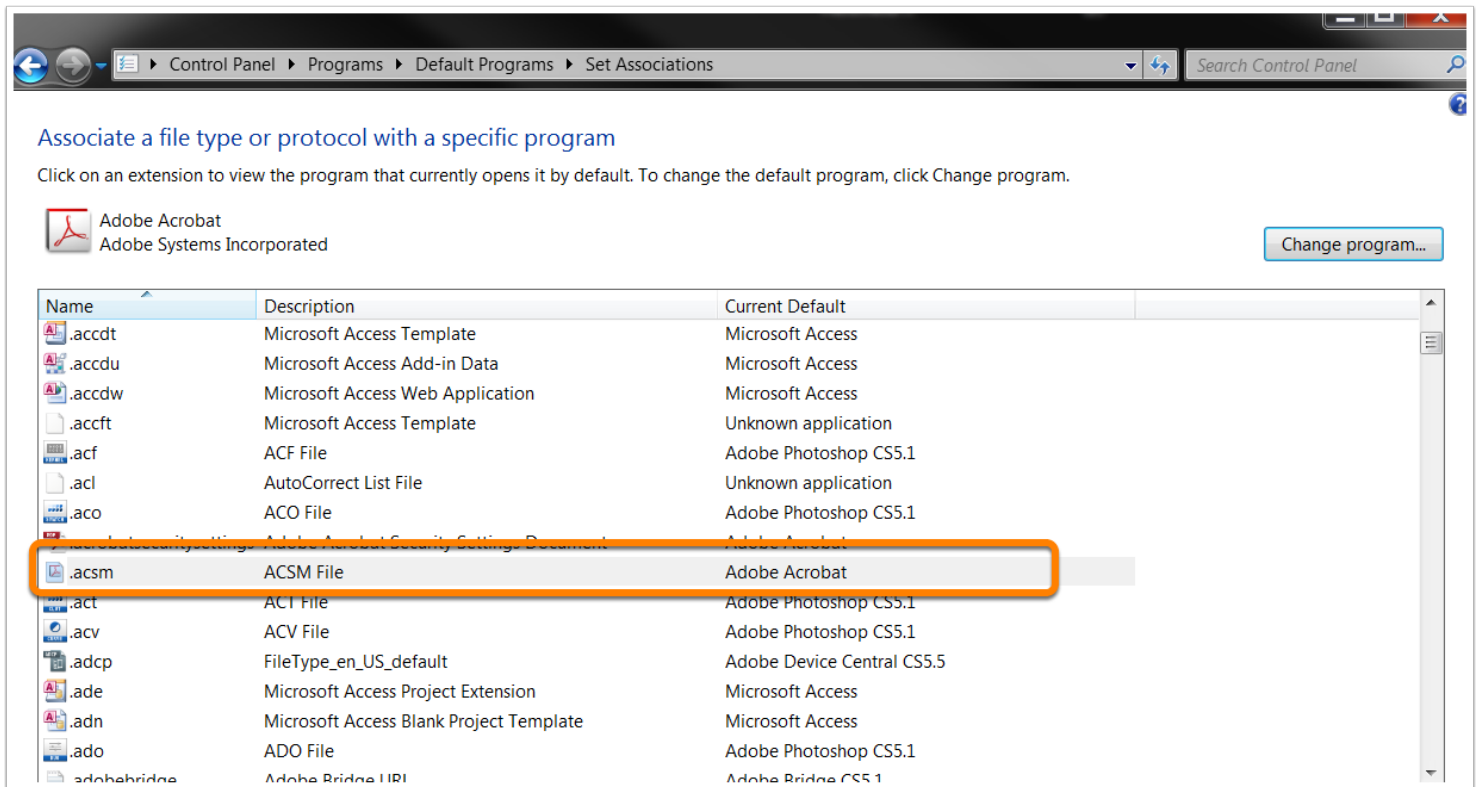
How to Change Your Default Program

Associate a file type



Click **Associate a file type or protocol with a program**.

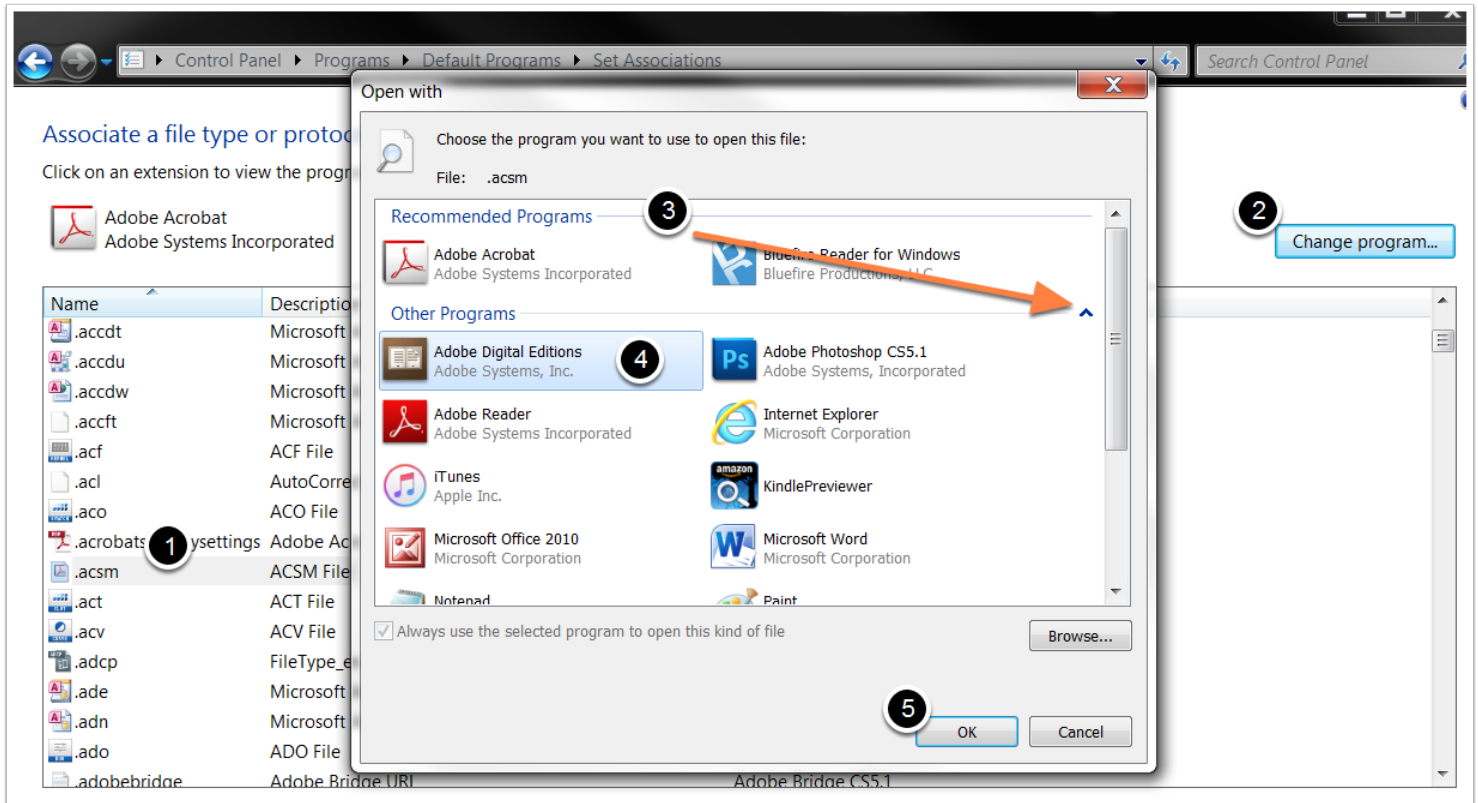
How to Change Your Default Program



All file types currently present on your system will be listed on the following screen. The type of file is listed in the left-hand column, and the program associated with it is listed in the right-hand column. These file types should be listed alphabetically in the left-hand column; scroll down to the **.acsm** file type.

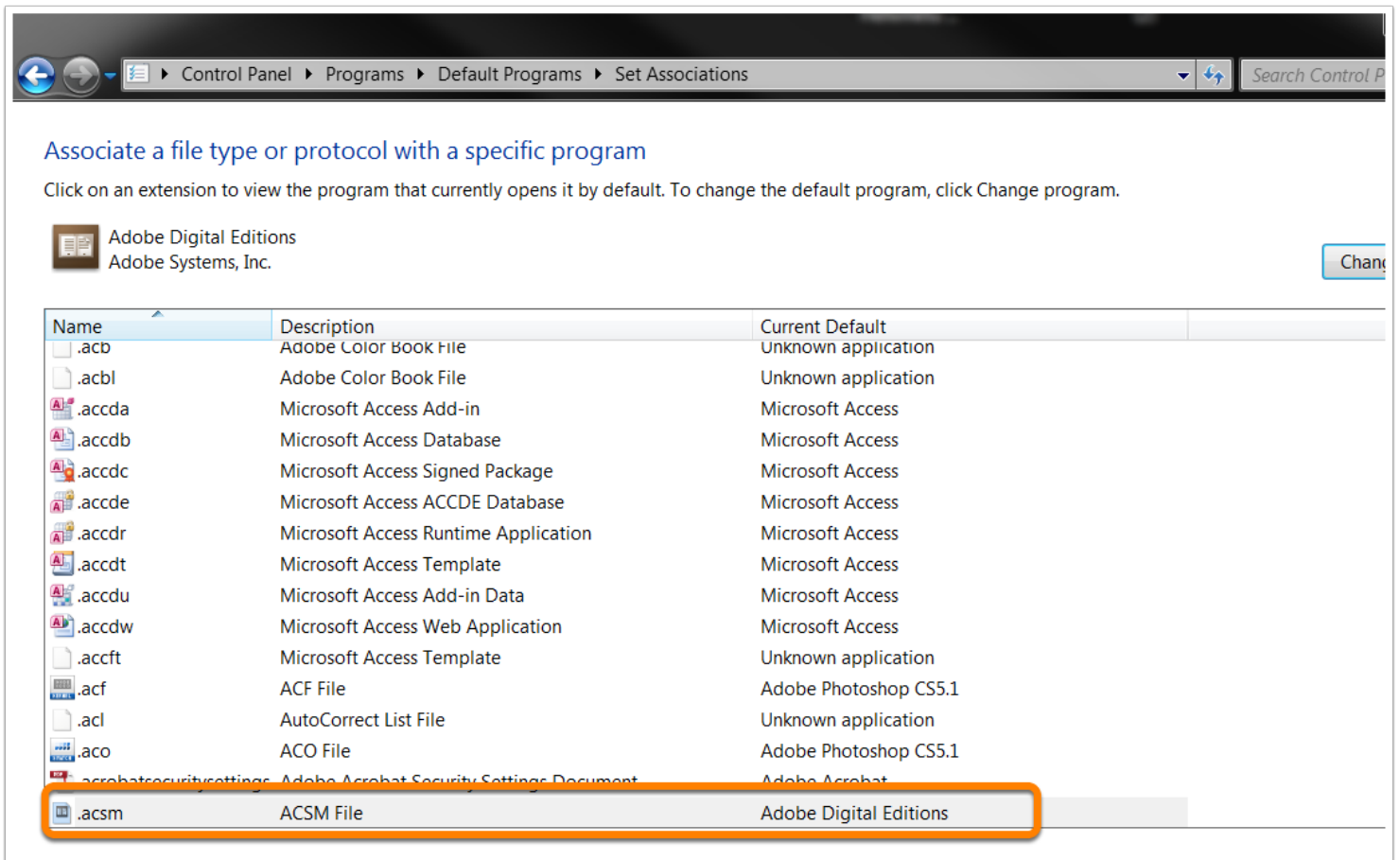
How to Change Your Default Program

Change Default Program in Windows Vista or Windows 7



1. **Highlight** the .acsm file name.
2. Click **Change program**.
3. Look for Adobe Digital Editions in the Recommended Programs. If you do not see the application in the list of recommended programs, click the arrow to expand other programs.
4. Select **Adobe Digital Editions**.
5. Click **OK**.

How to Change Your Default Program



Now you will see that file type ACSM will open with Adobe Digital Editions.

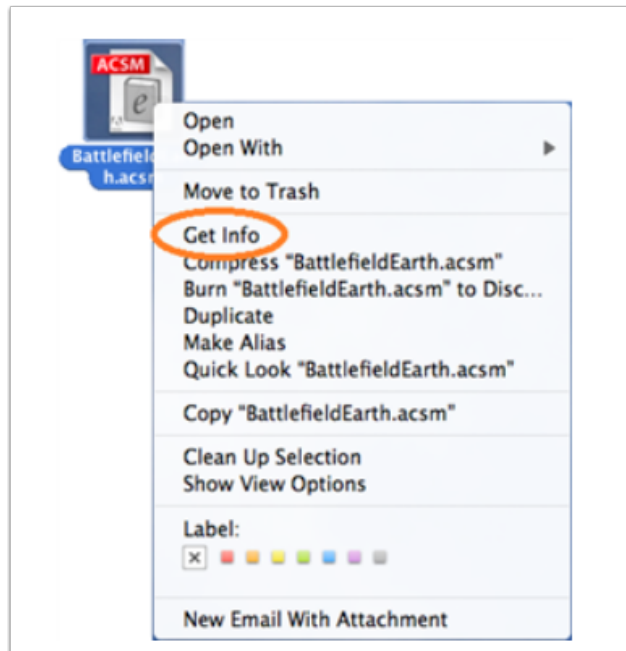
Now that your default program is updated, try to download the file again.

Associating a File Type on a Mac



How to Change Your Default Program

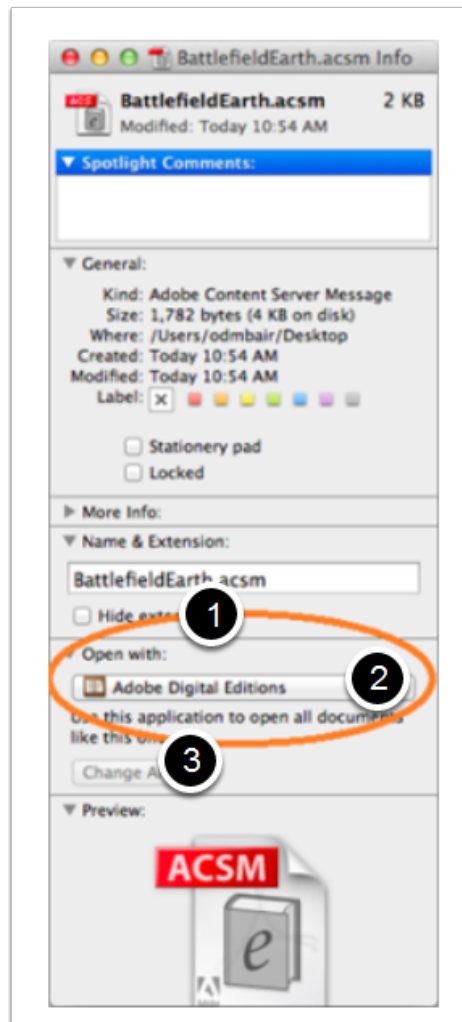
Get Info



Control-click the `urllink.acsm` file that you downloaded and select **Get Info**.

How to Change Your Default Program

Change Default Program on Mac



1. Expand the **Open with** section.
2. In the list of programs displayed, select Adobe Digital Editions. (You may need to select Other in order to select the program from your list of installed applications.)
3. Click the **Change All** button. You should be prompted with a message asking if you wish to apply the change to all documents with the .acsm extension.
4. Click Continue.
5. Close the Info window.